



Danfoss Heat Pumps UK Heat Pump Warranty Terms

When, against all expectation a problem arises with your Danfoss heat pump. Danfoss Heat Pumps UK Ltd offers the following warranty.

Danfoss Heat Pumps UK Ltd will ensure the proper functioning of the Danfoss heat pump you installed subject to the following conditions:

- Should you experience any issues with your heat pump please contact the original installer in the first instance.
- The warranty is only valid if the warranty registration card is completed and returned to Danfoss within 30 days after installation of the heat pump.
- The warranty on the Heat Pump is valid for a period of two years, starting from the date of commissioning. Subject to the condition that the heat pump must be installed and commissioned no later than 6 months after delivery.
- The warranty applies only to the Heat Pump unit itself.
- Danfoss Heat Pumps UK Ltd becomes owner of the replaced parts.
- The warranty is valid, if it can be proven that the heat pump is installed and commissioned by a suitably qualified installer.
- The warranty covers damage to the heat pump caused by component failure within the heat pump unit. Any component failure which has been caused as a direct result of influences outside of the heat pump unit is not covered.
- Damage to the heat pump, other than that described in the warranty does not fall under the responsibility of Danfoss. Danfoss is not responsible for consequential losses whatsoever.

The installation work is not covered by Danfoss Heat Pumps UK Ltd and you should refer to the original installer for any issues arising.